Performance Analysis in Manufacturing System—Little’s Law
Performance analysis

- Performance analysis (or monitoring) related to a system composed of independent resources, (e.g. manufacturing system that produces a set of different pieces, each of them asking for system resources on the basis of its own cycle), is the analysis of the relationships among the different performance variables of the system, given the boundaries conditions.

- Performance analysis is used both for making predictions on new system behaviour, or for checking the performances for existing systems.

- There are different performance analysis methods, depending on their complexity and approximation level. For example simulation is very precise and detailed, but very expensive to apply.

- Little’s Law and Throughput Diagrams (or analysis) are two of the most simple methods.
Performance analysis

- Define the main performance of the system
- By monitoring it is possible:
  - To obtain real-time information on the system
  - To make an analysis on system behaviour history
  - To compute and analyse the trend of performance index

MONITORING

MONITORING results

Area i

Area i+1

Production flow
Performance analysis

- Funnel Model
Base relationship

- **Critical WIP \((WIP^*)\):** it is the WIP level that allows to a manufacturing system to reach the maximum throughput \((TH_{\text{max}})\) and the minimum lead time \((LT_{\text{min}})\)

\[
WIP^* = TH_{\text{max}} \times LT_{\text{min}}
\]
The Penny Fab

- Characteristics:
  - 4 identical machines (flow shop)
  - Manufacturing time equal to 2 h/penny for each machine
  - Fixed time
  - The pieces are loaded into the system in order to maintain a constant WIP level (CONWIP)
    - When a penny is released by the system, another one can be loaded

- Parameters:
  - $TH_{cb} = 0.5$ penny/h
  - $LT_{min} = 8$ h
  - Critical WIP - WIP$^* = 0.5$ penny/h $\times$ 8 h = 4 penny
The Penny Fab


- Penny Fab represents a simple production line that makes **giant one-cent pieces** used extensively in Fourth of July parades
- The line consists of four machines in sequence
  - The first machine is a punch press that cuts penny blanks, the second stamps Lincoln’s face on one side and the Lincoln Memorial on the back, the third puts a rim on the penny, and the fourth cleans away any burrs
  - After each penny is processed, it is moved immediately to the next machine
- The line runs 24 hours per day, with breaks and lunches covered by spare operators
- The market for giant pennies is assumed to be unlimited, so that all product made is sold; thus, more throughput is unambiguously better for this system
The Penny Fab (WIP=1)

Time = 0 hours
The Penny Fab \((WIP=1)\)

Time = 2 hours
The Penny Fab (WIP=1)

Time = 4 hours
The Penny Fab (WIP=1)

Time = 6 hours
The Penny Fab \((WIP=1)\)

Time = 8 hours
The Penny Fab (WIP=1)

Time = 10 hours
The Penny Fab (WIP\(\equiv 1\))

Time = 12 hours
The Penny Fab (WIP=1)

Time = 14 hours
2 MONETE IN 16 MINUTI = 2/16 = 0,125
Performance with WIP = 1

<table>
<thead>
<tr>
<th>WIP [pz]</th>
<th>TH [pz/h]</th>
<th>LT [h]</th>
<th>THxLT [pz]</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>0,125</td>
<td>8</td>
<td>1</td>
</tr>
<tr>
<td>2</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
The Penny Fab (WIP=2)

Time = 0 hours
The Penny Fab (WIP=$\equiv$2)

Time = 2 hours
The Penny Fab (WIP=2)

Time = 4 hours
The Penny Fab (WIP=2)

Time = 6 hours
The Penny Fab (WIP=2)

Time = 8 hours
The Penny Fab (WIP=2)

Time = 10 hours
The Penny Fab (WIP=2)

Time = 12 hours
The Penny Fab (WIP=2)

Time = 14 hours
Dopo la fase di transitorio (riempimento del sistema)
2 MONETE IN 8 MINUTI
= \( \frac{2}{8} = 0,250 \)
Performance with WIP = 2

<table>
<thead>
<tr>
<th>WIP [pz]</th>
<th>TH [pz/h]</th>
<th>LT [h]</th>
<th>THxLT [pz]</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>0,125</td>
<td>8</td>
<td>1</td>
</tr>
<tr>
<td>2</td>
<td>0,250</td>
<td>8</td>
<td>2</td>
</tr>
<tr>
<td>3</td>
<td>0</td>
<td>8</td>
<td>0</td>
</tr>
<tr>
<td>4</td>
<td>0</td>
<td>8</td>
<td>0</td>
</tr>
<tr>
<td>5</td>
<td>0</td>
<td>8</td>
<td>0</td>
</tr>
<tr>
<td>6</td>
<td>0</td>
<td>8</td>
<td>0</td>
</tr>
</tbody>
</table>
The Penny Fab (WIP=3)

Time = 0 hours
The Penny Fab (WIP=3)

Time = 2 hours
The Penny Fab (WIP=3)

Time = 4 hours
The Penny Fab (WIP=3)

Time = 6 hours
The Penny Fab (WIP=3)

Time = 8 hours
The Penny Fab (WIP=3)

Time = 10 hours
The Penny Fab (WIP=3)

Time = 12 hours
Dopo la fase di transitorio (riempimento del sistema)
3 MONETE IN 8 MINUTI
$= \frac{3}{8} = 0,375$
Performance with WIP = 3

<table>
<thead>
<tr>
<th>WIP [pz]</th>
<th>TH [pz/h]</th>
<th>LT [h]</th>
<th>THxLT [pz]</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>0,125</td>
<td>8</td>
<td>1</td>
</tr>
<tr>
<td>2</td>
<td>0,250</td>
<td>8</td>
<td>2</td>
</tr>
<tr>
<td>3</td>
<td>0,375</td>
<td>8</td>
<td>3</td>
</tr>
<tr>
<td>4</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
The Penny Fab (WIP=4)

Time = 0 hours
The Penny Fab (WIP=4)

Time = 2 hours
The Penny Fab (WIP=4)

Time = 4 hours
The Penny Fab (WIP=4)

Time = 6 hours
The Penny Fab (WIP=4)

Time = 8 hours
The Penny Fab (WIP=4)

Time = 10 hours
The Penny Fab (WIP=4)

Time = 12 hours
Performance with WIP = 4

<table>
<thead>
<tr>
<th>WIP</th>
<th>TH</th>
<th>LT</th>
<th>THxLT</th>
</tr>
</thead>
<tbody>
<tr>
<td>[pz]</td>
<td>[pz/h]</td>
<td>[h]</td>
<td>[pz]</td>
</tr>
<tr>
<td>1</td>
<td>0,125</td>
<td>8</td>
<td>1</td>
</tr>
<tr>
<td>2</td>
<td>0,250</td>
<td>8</td>
<td>2</td>
</tr>
<tr>
<td>3</td>
<td>0,375</td>
<td>8</td>
<td>3</td>
</tr>
<tr>
<td>4</td>
<td>0,500</td>
<td>8</td>
<td>4</td>
</tr>
<tr>
<td>5</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
The Penny Fab (WIP=5)

Time = 0 hours
The Penny Fab (WIP=5)

Time = 2 hours
The Penny Fab (WIP=5)

Time = 4 hours
The Penny Fab (WIP=5)

Time = 6 hours
The Penny Fab (WIP=5)

Time = 8 hours
The Penny Fab (WIP=5)

Time = 10 hours
The Penny Fab (WIP=5)

Time = 12 hours
The Penny Fab (WIP=5)

Time = 14 hours
The Penny Fab (WIP=5)

Time = 16 hours
Performance with WIP = 5

<table>
<thead>
<tr>
<th>WIP [pz]</th>
<th>TH [pz/h]</th>
<th>LT [h]</th>
<th>THxLT [pz]</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>0.125</td>
<td>8</td>
<td>1</td>
</tr>
<tr>
<td>2</td>
<td>0.250</td>
<td>8</td>
<td>2</td>
</tr>
<tr>
<td>3</td>
<td>0.375</td>
<td>8</td>
<td>3</td>
</tr>
<tr>
<td>4</td>
<td>0.500</td>
<td>8</td>
<td>4</td>
</tr>
<tr>
<td>5</td>
<td>0.500</td>
<td>10</td>
<td>5</td>
</tr>
<tr>
<td>6</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
The Penny Fab (WIP=6)

Time = 0 hours
The Penny Fab (WIP=6)

Time = 2 hours
The Penny Fab (WIP=6)

Time = 4 hours
The Penny Fab (WIP=6)

Time = 6 hours
The Penny Fab (WIP=6)

Time = 8 hours
The Penny Fab (WIP=6)

Time = 10 hours
The Penny Fab (WIP=6)

Time = 12 hours
The Penny Fab ($\text{WIP}=6$)

Time = 14 hours
The Penny Fab (WIP=6)

Time = 16 hours
The Penny Fab (WIP=6)

Time = 18 hours
Performance with WIP = 6

<table>
<thead>
<tr>
<th>WIP</th>
<th>TH</th>
<th>LT</th>
<th>THxLT</th>
</tr>
</thead>
<tbody>
<tr>
<td>[pz]</td>
<td>[pz/h]</td>
<td>[h]</td>
<td>[pz]</td>
</tr>
<tr>
<td>1</td>
<td>0.125</td>
<td>8</td>
<td>1</td>
</tr>
<tr>
<td>2</td>
<td>0.250</td>
<td>8</td>
<td>2</td>
</tr>
<tr>
<td>3</td>
<td>0.375</td>
<td>8</td>
<td>3</td>
</tr>
<tr>
<td>4</td>
<td>0.500</td>
<td>8</td>
<td>4</td>
</tr>
<tr>
<td>5</td>
<td>0.500</td>
<td>10</td>
<td>5</td>
</tr>
<tr>
<td>6</td>
<td>0.500</td>
<td>12</td>
<td>6</td>
</tr>
</tbody>
</table>
TH vs. WIP

$TH_{\text{max}} = TH_{\text{cb}}$

$1/LT_{\text{min}}$
LT vs. WIP

![Graph showing the relationship between LT and WIP. The graph has LT on the y-axis and WIP on the x-axis. A linear trend line is shown, with a note indicating 1/THcb.](image-url)
**THmax and LTmin**

- **Minimum LT (LT_{min}) given the WIP level** is
  \[
  LT_{\text{min}} = \begin{cases} 
    \sum T_{\text{process}}, & \text{if } \text{wip} \leq \text{WIP} \\
    \frac{\text{wip}}{TH_{\text{max}}}, & \text{otherwise}
  \end{cases}
  \]

- **Maximum throughput (TH_{max}) given the level WIP is**
  \[
  TH_{\text{max}} = \begin{cases} 
    \frac{\text{wip}}{LT_{\text{min}}}, & \text{if } \text{wip} \leq \text{WIP} \\
    TH_{bn}, & \text{otherwise}
  \end{cases}
  \]

LT\text{min} is the sum of effort (time) for each machine in order to realize a single penny.

TH\text{max} is the TH of the system bottleneck (the slowest resource).
THmax and LTmin

- Penny Fab, THcb = 0.5 and LTmin = 8
  - WIP* = 0.5 × 8 = 4,
  
  \[ \text{LT}_{\text{min}} = \begin{cases} 8, & \text{if } wip \leq 4 \\ 2wip, & \text{otherwise} \end{cases} \]

  \[ \text{TH}_{\text{max}} = \begin{cases} wip / 8, & \text{if } wip \leq 4 \\ 0.5, & \text{otherwise} \end{cases} \]
Little’s Law

- The main relationship among WIP, LT and Th is

\[
\text{WIP} = \text{TH} \times \text{LT}
\]

- \( LT = \frac{\text{WIP}}{\text{TH}} \)

\[
\text{pcs} = \frac{\text{pcs}}{h} \times h
\]
Penny Fab Two

2 h

5 h

3 h

10 h
## Penny Fab Two

<table>
<thead>
<tr>
<th>Department</th>
<th>Number of machines</th>
<th>Work time [h]</th>
<th>Department TH [job/h]</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>1</td>
<td>2</td>
<td>0.5</td>
</tr>
<tr>
<td>2</td>
<td>2</td>
<td>5</td>
<td>0.4</td>
</tr>
<tr>
<td>3</td>
<td>6</td>
<td>10</td>
<td>0.6</td>
</tr>
<tr>
<td>4</td>
<td>2</td>
<td>3</td>
<td>0.67</td>
</tr>
</tbody>
</table>

\[ TH_{cb} = 0.4 \text{ p/h} \quad LT_{min} = 20 \text{ h} \quad WIP^* = 8 \text{ penny} \]
Penny Fab Two Simulation
(Time=0)
Penny Fab Two Simulation (Time=2)

2 hr → 4

2 hr → 5 hr → 7

2 hr → 5 hr → 7 → 3 hr

2 hr → 5 hr → 7 → 3 hr → 10 hr
Penny Fab Two Simulation
(Time=4)
Penny Fab Two Simulation (Time=6)
Penny Fab Two Simulation (Time=7)
Penny Fab Two Simulation (Time=8)

2 hr

5 hr

3 hr

10 hr
Penny Fab Two Simulation
(Time=9)
Penny Fab Two Simulation (Time=10)
Penny Fab Two Simulation
(Time=12)

- 2 hr
- 5 hr
- 3 hr
- 10 hr
Penny Fab Two Simulation
(Time=14)
Penny Fab Two Simulation (Time=16)

2 hr

17

19

5 hr

17

19

22

24

3 hr

10 hr
Penny Fab Two Simulation (Time=17)
Penny Fab Two Simulation (Time=19)
Penny Fab Two Simulation (Time=20)

Note: the job will arrive to the bottleneck just in time to avoid starvation
Penny Fab Two Simulation (Time=22)

Note: the job will arrive to the bottleneck just in time to avoid starvation
And so on… The bottleneck will be always busy, while the other resources will have idle periods (starvation)
Little’s diagram

![Diagram showing Little's diagram with axes labeled TH and LT, TH_max, TH_min, LT_min, Wip*, I/LTmin, I/THmax, tgβ, and tgα. The graph illustrates the relationship between work in progress (Wip) and throughput (TH) and lead time (LT).]
Conclusions

- In real cases, also for low level of WIP, the different pieces concurr in order to obtain system resources (not only machines, but also operators, transporters, tools) and, for this reason, the real form of the LT and TH diagrams is not exactly the one described by Little’s Law.

- Penny Fab is only an ideal case with fixed time and balanced line
  - $Wip^*$ is equal to stations number and TH grows to the maximum value with $LT = LT_{\text{min}}$; from that point on LT grows without advantages.
  - In a non-ideal case (not balanced line) $Wip^*$ is less than stations number (e.g. Penny Fab Two).

- Also for balanced line, in case of non-fixed times, a waiting time can occur.

- In all these cases, the specific form of diagrams should be evaluated case by case, for example with simulation.

- On the basis of Little’s Law, in order to reduce the LT of a system the Wip value should be reduced in order to maintain a constant TH
  - For this reason, if a system is characterized by the presence of queues, it should be possible to reduce LT and WIP.