

Strategic Management 6th lesson

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HOW TO EVALUATE AN ENTREPRENEURIAL FORMULA: EVALUATING AT STRATEGIC BUSINESS UNIT (SBU) LEVEL

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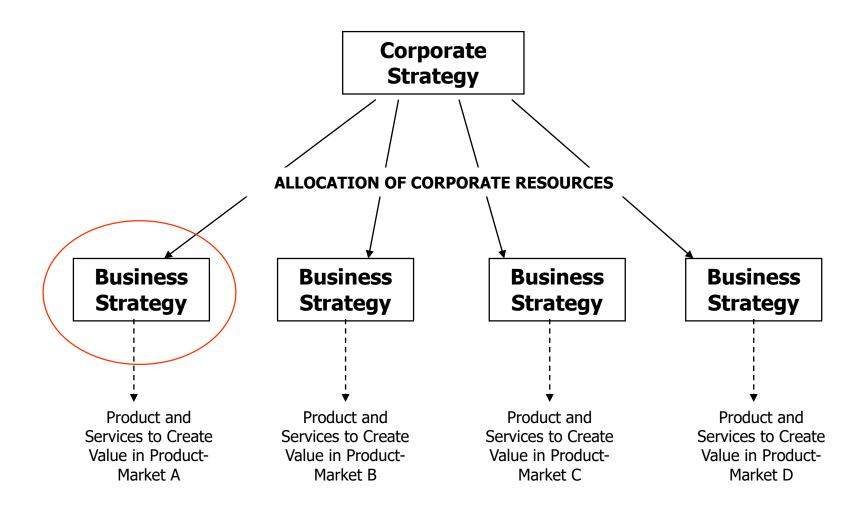
An entrepreneurial formula should be evaluated:

- At Strategic Business Unit level (a profit center which focuses on product offering and market segment).
- At Corporate level

A company can be multi-business or mono-business.



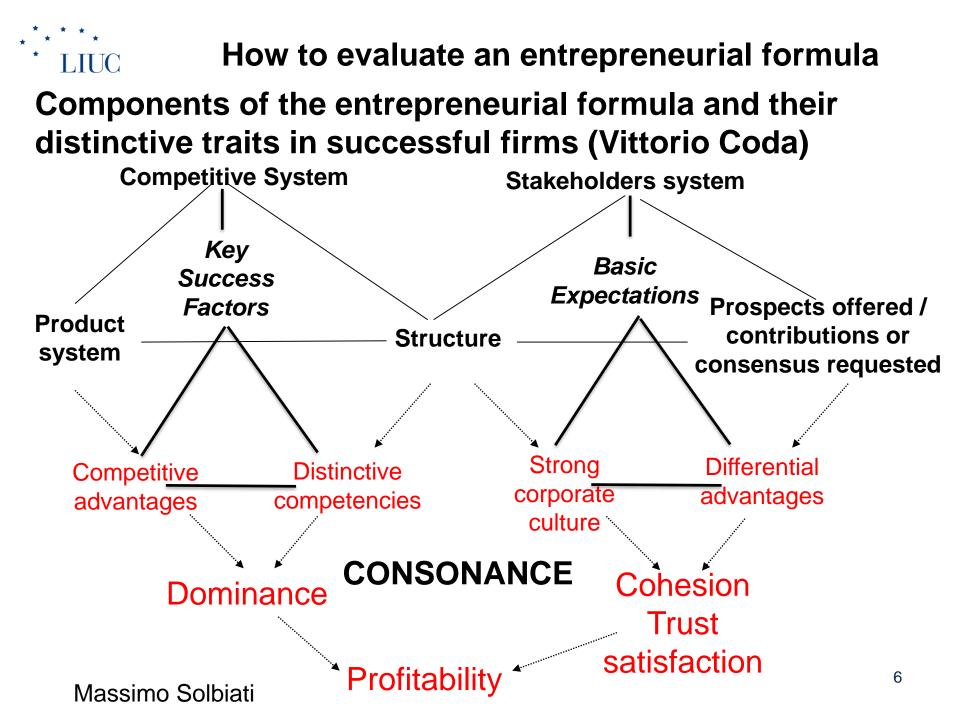
Corporate strategy and business strategy





A Strategic Business Unit (SBU):

- generally it operates as an independent entity, but it has to report directly to the headquarters of the organisation about the status of its operations;
- it operates independently and is focused on a target market (customers and their needs); it can make its own decisions, investments, budgets etc.;
- it has its revenues, costs, assets, so its profits can be tracked independently;
- It use a business level strategy, that is characterized by which consumers needs to satisfy, and which core competences are necessary to satisfy customers needs.



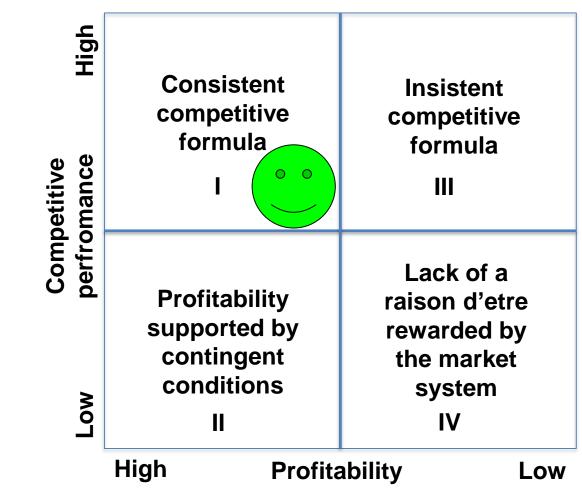


Some questions:

- What is the positioning of the SBU in question, or of the firm as a whole, in terms of competition and profit ?
- What is the reasoning for the positioning ?
- What path was followed to get this positioning ?
- Are there impending threats which can undermine the basis of success, or deteriorate the positioning ?
- If the positioning in not advantageous, what needs for entrepreneurial innovation ?



Tool for the initial diagnosis of the strategic formula at the strategic business unit level: SBU positioning





The informations for scoring *competitive performance*:

- Sales growth rates (compared with the market growth rate)
- Absolute and relative market shares
- Degree of penetration among different customer segment
- Qualitative level of the customers
- Customer satisfaction indexes
- Brand loyalty

But this informations show only the score, not the causes



The causes for *competitive performance*:

- The competitive differentials respect to each competitor
- The distinctive competencies respect to each competitor



Some informations for scoring profitability:

- EBITDA
- EBIT (erning before interest and taxes)
- ROI or ROCE
- Costs
- Contribution Margin Ratios
- Current assets rotation ratios
- Turnover or value added per employee
- Mark up on base cost (to calculate sales price)
- Discount policies



Questions for the appraisal of an entrepreneurial formula (EF) at the strategic business unit level **High competitive performance / high profitability**: *the consonance of EF*

- Is success threatened by changes underway in the foreseeable future ? Where are these threats on the time horizon ? How serious are they ? How likely ? Can the company deal with them without radically renewing the EF ?
- □ Is success consolidated or can it be consolidated ?



Questions for the appraisal of an entrepreneurial formula (EF) at the strategic business unit level **High competitive performance / high profitability**: *need to innovate the EF*

- Depending on the circumstances, the EF might need to be:
 - radically reoriented ?
 - redifined ?
 - consolidated ?



Questions for the appraisal of an entrepreneurial formula (EF) at the strategic business unit level

- High competitive performance / high profitability: questions on management quality
- □ Is management aware of the strategy issue ?
- □ Is action being taken accordingly ?
- Or is management investing in the wrong direction, aiming for consolidation instead of diversification or vice versa ?



Questions for the appraisal of an entrepreneurial formula (EF) at the strategic business unit level **Low competitive performance / high profitability**: *the consonance of EF*

- How much longer will favorable conditions last ? What will the impact to be on profitability when they end ?
- How much longer before the industry reaches the maturity ? If this stage is close, is the firm farm behind competitors in molding a valid EF ? If maturity is far off, what role can the firm play in the industry ?



Questions for the appraisal of an entrepreneurial formula (EF) at the strategic business unit level **Low competitive performance / high profitability**: *need to innovate the EF*

Depending on the circumstances, the firm must:

- accelerate the process of learning a successful EF
- Gradually shape the EF as strategic uncertatainty associated with the industry's initial life cycle stages decreases; the aim is to play a major role in the future structure of the industry



Questions for the appraisal of an entrepreneurial formula (EF) at the strategic business unit level

Low competitive performance / high profitability: questions on management quality

Does the management have a clear vision of the industry and macroeconomic scenarios ? What is management doing to gain control over strategic inherent in the environment, to anchor profitability in more stable foundation ?



Questions for the appraisal of an entrepreneurial formula (EF) at the strategic business unit level **High competitive performance / low profitability**: *the consonance of EF*

Can the internal inconsistency of the EF be easily corrected ? How much time will it take ? Are investments necessary ?



Questions for the appraisal of an entrepreneurial formula (EF) at the strategic business unit level **High competitive performance / Low profitability**: *need to innovate the EF*

Depending on the circumstances, the EF has to be:

- rationalized and/or
- radically reoriented



Questions for the appraisal of an entrepreneurial formula (EF) at the strategic business unit level

- Low competitive performance / high profitability: questions on management quality
- Is management aware of the anomaly of competitive success not being confirmed by profitability ? How is this explained ? What is being done to put the situation right ?



Questions for the appraisal of an entrepreneurial formula (EF) at the strategic business unit level **Low competitive performance / low profitability**: *the consonance of EF*

What is the potential for improving profitability ? What obstacles lie in the way ? What are strategic opportunities ?



Questions for the appraisal of an entrepreneurial formula (EF) at the strategic business unit level **Low competitive performance / Low profitability**: *need to innovate the EF*

Without neglecting the change for short term financial improvement, a new and valid entrepreneurial vision must be developed and implemented



Questions for the appraisal of an entrepreneurial formula (EF) at the strategic business unit level

Low competitive performance / low profitability: questions on management quality

Is there a new entrepreneurial vision that deserves support ? If not, what is being done to come up with one? How is management contenting with the problem of short-term survival ?



Now each project team must evaluate the entrepreneurial formula at business level of its company case



- Is the company successful?
- What kind of competitive strategy is adopted in this company?
- Is its competitive advantage well built?
- How are they built (value drivers)?
- Put the company into the matrix SBU positioning
- Are there risk factors for the EF in the future ?